# BARC Performance "At-A-Glance" 03/01/2022- 03/31/2022

<u>Live Release:</u>	AEC	O Activity:	
Animals Transfered to RPM,		Total Calls for Service:	4,730
Rescued Pets Movement:	395	Total Service Calls Completed:	2,678
Total Transfers:	730	% Answered Calls:	56.62%
% Transferred to RPM:	54.1%		
Payments to RPM:	\$29,625	Priority 1:	
Adoptions:	375	Incoming Calls:	934
Return to Owner (RTO):	59	Completed:	931
Trap, Neuter & Release (TNR):	18	Dispatched:	0
Animals Euthanized:	79	Pending:	0
Dog Live Release %:	94.0%	Cancelled:	3
Cat Live Release %:	95.9%	% Answered Calls:	99.68%
<b>Total Live Release %:</b>	94.6%		
		Priority 2:	
Intake:		Incoming Calls:	316
Over the Counter:	619	Completed:	310
Field:	611	Dispatched:	0
% Stray:	59%	Pending:	0
% Owner Turn-in:	30%	Cancelled:	6
% Other:	11%	% Answered Calls:	98.10%
Total Intake:	1,230		
		Priority 3:	
<b>Spay/ Neuter Surgeries Performed:</b>		Incoming Calls:	887
HPHS:	7	Completed:	865
In House:	433	Dispatched:	11
Vendors	221	Pending:	0
Total Surgeries:	661	Cancelled:	11
		% Answered Calls:	98.76%
Revenue:			
Wellness/Fixin' Houston:	\$ 41,737	Priority 4:	
ACO Fees:	\$ 2,644	Incoming Calls:	2,581
Licensing:	\$ 65,126	Completed:	548
Private Funds:	\$ 12,866	Dispatched:	2
Adoptions:	\$ 25,149	Pending:	0
Total Revenue:	\$ 147,522	Cancelled:	2,031
		% Answered Calls:	21.31%
<u>Licensing:</u>			
New Licenses:	1,001	<u>Priority 5:</u>	
Renewals:	2,642	Incoming Calls:	12
		Completed:	3
Field Activity:		Dispatched:	8
Citations issued:	155	Pending:	0
Bites investigated:	71	Cancelled:	1
Cruelty Confiscations:	17	% Answered Calls:	91.67%





#### Live Release:

BARC's live release percentage is calculated using the Asilomar Accords. This is the universally accepted method of reporting shelter intakes and outcomes. You can see more information and the complete report at: http://www.houstontx.gov/barc/asilomaraccords

Rescued Pets Movement=RPM, a nonprofit animal rescue group

BARC partners with over 150 nonprofit rescue groups. RPM is by far BARC's largest and most active rescue partner. % Transferred to RPM = # transferred to RPM/total transfers.

BARC pays RPM \$75 for every animal they rescue. As BARC's first and only high volume rescue partner, RPM is an integral part of BARC's live release success.

Total Transfers- Does not include TNR and Community Cats

#### Intake:

The total intake number represents a total of intakes of dogs and cats. This number may vary slightly from what is reported in Asilomar.

Over the Counter (OTC) = animals turned-in at BARC by citizens Field= Animals that were picked-up by animal control officers

## **Spay/ Neuter Surgeries Performed:**

**HPHS= Healthy Pets Healthy Streets** 

HPHS- This initiative is a collaborative effort between several groups. The purpose is to address irresponsible pet owners in high intake zip codes. This program provides an opportunity for constituents to receive a free spay/neuter surgery, rabies vaccination, microchip, city license, flea/tick medication, and education on responsible pet ownership.

Fixin' Houston is BARC's public spay/neuter clinic. BARC also offers wellness services for your pet at our walk-in clinic. Find out more here: http://barchoustonblog.com/

### **ACO Activity:**

All calls for animal control support are queued using a priority matrix. Priority one calls are the most urgent while priority five calls are less critical.

Cruelty Confiscations = The number of animals picked-up as part of a cruelty investigation

"Dispatched" and "Pending" calls are in a queue waiting for a response. While the call may not have been completed at the time of this report, there is an expectation of a disposition; therefore, these categories are included in the answered calls calculation.